

	<h1>QUALITY POLICY IMS</h1>	Issue No.: 1
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The enterprise **FENEGA, s. r. o.** (Ltd.) was established for trading with metallic scrap and non-ferrous metals and for their processing. Already at the beginning, it was supplying scrap and non-ferrous metals to large foreign and domestic companies. This has taught it to satisfy the conditions of quality, seriousness and flexibility that are essential in today's business with scrap. Later on, it has become a significant supplier of refined zinc, yellow brass and transformer steel to the entire world. Over time, it has expanded its portfolio of products and services with supplies of aluminium deoxidizing briquettes and granulates where thanks to its unique way of preparing input materials it can produce the composition exactly according to the specifications of the customer. Thanks to its unique know-how, the enterprise is also providing, in cooperation with its partners, disposal and recycling of transformers on a "turnkey" basis, from "nn size" up to large transformers from power plants. The enterprise is building up the satisfaction of its customers on the professional skills of its employees, on the continuous process of their education, on following of the latest trends in its industrial sector, on open partnership dialogue, on the quality of the working process and the teamwork of the entire staff of the enterprise.

The top management of the enterprise **FENEGA, s. r. o.** (Ltd.) sets out through this quality policy its commitment and essential principles for ensuring the fulfilment of the requirements and expectations of the interested parties. The quality policy is based on the accepted strategy of the enterprise:

To make waste treatment more effective by the elimination of principles not bringing any value

The top management of the enterprise is committed to permanently meet all applicable requirements of the standards ISO 9001: 2015, ISO 14001: 2015 and ISO 45001: 2018. The top management recognizes its responsibility for the quality of the offered products and, in accordance with the standards, sets out the following quality policy:

- To claim responsibility for the product, providing favourable contractual guarantees to the customer.
- To improve communication with the customers, potential customers and with the interested parties.
- To systematically deepen positive relationship of all employees to the needs and requirements of the customers.
- To ensure sustainable development and increase in quantities of treated waste through process innovation and continuous education.
- To eliminate emerging errors and deficiencies and subsequently remove them as soon as possible.
- To avoid harmful influence to the environment by the activities of the enterprise and to assist at the development of the region in the sphere of the environment within the realms of possibility.
- To provide resources for the functioning of the integrated management system within the enterprise.
- To actively support the development of the region and of the enterprise.
- To continuously monitor the processes and to adopt measures for constantly improving the integrated management system.
- To train the employees in the sphere of occupational health and safety at regular intervals, in order to eliminate the occurrence and risks of occupational accidents at the workplace.
- All resources, material, financial and human, must contribute to the continuous development of the enterprise, but this development must be profitable.

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